

Dear FCC,

I support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. I am a strong believer in a single, simple system.

I don't like the way the VRS is blocked and sometimes I have to wait. I heard from friends of mine that they have to wait a long time from a couple minutes to several minutes. Additionally, I don't believe in being blocked to a specific service.

It is very important to make everyone equally accessible by setting up one system just like the telephone. I believe in having a single network that connects all the equipment together (PC, Macintosh, VRS, Printers, etc.). My observation shows that a company added another router on top of an existing router that caused the network to break down. I've had to help Deaf people fix that on my own time.

The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with same system. There is an additional security risk or interoperability with networking if multiple layers are added on top of in a home networking. Home networking are meant to be simple and have basic firewall set up while business networks have several layers built on top of it to protect assets. Certain VRS services seem to be built with a business network in mind over an existing home network.

Thank you for this opportunity to make my comment.